



## MERZIAN BHAMGARA

### HEAD OF CYBERSECURITY



#### PROFESSIONAL PROFILE:

Senior professional with certification in Cyber Security.  
Proven experience in Customer Relationship Management, Project Management, Transformation Management, Service Delivery, System Assessment, Auditing and Reporting. Excellent communication skills, managed relationship with all senior, stakeholder's, people with different skill sets and experience levels.

#### EMPLOYMENT HISTORY:

**Accelya Group**  
**Senior Manager - Business Operations**  
(Jan 2017 – April 2021)

**Mercator Solutions FZE**  
**Quality Assurance Officer**  
(Jul 2014 - Dec 2016)

**Emirates Group**  
**Quality Assurance Officer**  
(Mar 2008 - Jul 2014)

**Emirates Group**  
**Revenue Accounts Supervisor**  
(Mar 2003 - Mar 2008)

**Emirates Airlines**  
**Senior Reservation Agent**  
(Aug 1999 - Mar 2003)

**afs – Airline Financial Support Services**  
**Lead Accountant, Yield Management**  
(Feb 1994 - Aug 1999)

#### LICENSES & CERTIFICATIONS

- ❖ Cybersecurity for Business - University of Colorado
- ❖ Cyber Threats and Attack Vectors - University of Colorado
- ❖ Information Security Management Systems (ISMS) Lead Auditor - International Register of Certificated Auditors
- ❖ Certified Ethical Hacking Course
- ❖ Project Management Principles and Practices Specialization - University of California.
- ❖ Protecting Payment Card Information
- ❖ Information Systems Protection
- ❖ Basics of Aviation Security
- ❖ Oracle8 Server Programming and Oracle Developer 2000 – InfoPower

#### HONORS & AWARDS

- ❖ Certificate of Excellence - Mercator Solutions
- ❖ Silver Najm, Reward and Recognition Programme - Emirates Group
- ❖ Certificate of Appreciation - Emirates Group

#### SKILLS

- ❖ Information Security Management
- ❖ Audit
- ❖ Business Continuity
- ❖ Risk Management
- ❖ Project Management